CHRYSALIS SPECTRUM



8300 Cypress Creek Parkway Ste. 450 Houston, TX 77070 (P) 281-407-1662 (F): 832-218-8761

Chrysalis Spectrum Information Packet

Client Name: Record#

Abuse, Neglect, Exploitation Policy & Drug Testing Policy

Chrysalis Spectrum employees and independent contractors shall report all actual or suspected cases of abuse, neglect or exploitation of a client/child to an agency supervisor and the appropriate state agency. If agency personnel detect any signs of family violence, the information required by law is given to the victim and suspected family violence is reported to the employee's supervisor.

Abuse means: the negligent or willful infliction of injury, unreasonable confinement, intimidation, or cruel punishment with resulting physical or emotional harm or pain to an elderly or disabled person by the person's caretaker, family member or other individual who has an ongoing relationship with the person; or sexual abuse of an elderly or disabled person, including any involuntary or nonconsensual sexual conduct that would constitute an offense, (indecent exposure, assault offenses), committed by the person's caretaker, family member, or other individual who has an ongoing relationship with the person.

Neglect means: the failure to provide for oneself the goods or services, including medical services which are necessary to avoid physical or emotional harm or pain or the failure of a caretaker to provide such goods or services.

Exploitation means: the illegal or improper act or process of a caretaker, family member, or other individual who has an ongoing relationship with an elderly or disabled person using the resources of such a person for monetary or personal benefit, profit, or gain without the informed consent of such person.

> Department of Family and Protective Services 1-800-252-5400

YOUR RESPONSIBILITY AS A CLIENT

- 1. Remain under a physician's care while receiving agency services.
- 2. Provide the agency with a complete and accurate health history.
- 3. Provide the agency with all requested insurance and financial records.
- 4. Sign the required consents and releases for insurance billing.
- 5. Participate in your Plan of Care.
- 6. Accept the consequences for any refusal of treatment or choice of non-compliance
- 7. Provide a safe home environment in which your care can be given.
- 8. Cooperate with your physician, agency staff and other caregivers.
- 9. Treat agency personnel with respect and consideration.
- 10. Advise the agency of any problems or dissatisfaction with the care being provided without being subject to discrimination or reprisal.
- 11. Notify the agency when unable to keep an appointment.

AGENCY'S DRUG TESTING POLICY

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Chrysalis Spectrum is a drug free workplace. The use of drugs or alcohol in the workplace or being under the influence while on duty is prohibited. Drug screening or testing may be requested as a condition of employment, conducted on a random basis, or in the event an associate is involved in a major accident during working hours. Alcohol use or chemical substance abuse during working hours and eight (8) hours prior to reporting for duty is prohibited and is considered grounds for immediate termination of employment. Any associate suspected of impairment or substance abuse is to be relieved of duty immediately. The associate is to undergo drug screening within 2 hours adhering to the appropriate lab protocol. Refusal to consent to drug testing is considered grounds for termination of employment.